

## EPPF Mobile App Competition rules

The promoter of this competition is Eskom Pension and Provident Fund (FSCA Registration number: 12/8/564), a registered pension fund, whose registered office is at 24 Georgian Crescent East, Bryanston East, 2191.

### **DURATION OF THE COMPETITION**

1. This competition runs from 7 September 2021 until 24h00 on the 15 October 2021. After this date, no further entries to the competition will be permitted.

### **WHO MAY ENTER?**

2. To be eligible for the competition, only a member of the Eskom Pension and Provident Fund with an active member record, capable of registration on the EPPF mobile App may participate in the competition.
3. Any minor must be assisted by a parent or legal guardian.

### **WHO MAY NOT ENTER?**

4. Trustees and employees of the Eskom Pension and Provident Fund are not permitted to enter the competition.

### **HOW TO ENTER?**

5. Participants need to download or update their existing EPPF Mobile App, browse through the pages of the App and find Themba, and click on Themba to be automatically entered into the draw.
6. In order to access personal profiles on the EPPF mobile app, participants will need to be registered on the EPPF member portal and use the same login details. Members can register on the member portal via the app or the EPPF website on [www.eppf.co.za](http://www.eppf.co.za) using their Unique Number.

### **HOW MANY TIMES CAN YOU ENTER?**

7. Participants may browse the App and find Themba as many times as they wish, although only a single entry may be made per participant per day. Each time a participant clicks on Themba, their chances of being the drawn winner are increased. One click on Themba is equal to one entry for the draw.

### **PRIZES**

8. The prizes available to the winners are one **iPhone 12 Pro Max** and one **Samsung S21** for another winner. Other prizes will be given to other lucky participants. A participant may not win more than one prize.

### **DELIVERY AND / OR ACCEPTANCE OF THE PRIZE**

9. An Eskom Pension and Provident Fund representative will contact the winner to arrange delivery of the prize.

### **HOW WILL WINNERS BE NOTIFIED?**

10. Participants will be randomly selected on 28<sup>th</sup> October 2021 and notified on 1<sup>st</sup> November 2021, using the contact details on the Eskom Pension and Provident Fund member administration system. Each participant is responsible for ensuring that their contact information is up to date as they may be disqualified if they cannot be contacted to receive the prize after 14 calendar days of the draw.

### **WHAT HAPPENS IF THE WINNER CANNOT BE CONTACTED OR IS NOT ABLE TO TAKE THE PRIZE?**

11. If a winner cannot be successfully contacted after a period of 14 calendar days, they become disqualified to receive the prize and the prize will be forfeited. Thereafter, the Eskom Pension and Provident Fund shall randomly select a replacement winner from the competition entries.

## **HOW TO CLAIM THE PRIZE**

12. The chosen winner must provide satisfactory proof of identification as required by the Eskom Pension and Provident Fund to receive the prize.

## **GROUNDINGS FOR DISQUALIFICATION**

13. If it is unlawful for the Eskom Pension and Provident Fund to award a winner with the prize, the prize will be forfeited.
14. If a chosen winner does not comply with the competition rules, the participant will be disqualified, and they will forfeit the prize. Thereafter, a new winner will be randomly drawn.

## **GENERAL**

15. The selection of a winner by random draw is final and no negotiation or correspondence will be entered into after the announcement of the winner.
16. The prize is not negotiable or transferrable, and may not be deferred, changed or exchanged for any other item or cash.
17. Huawei phones produced in 2019 and after no longer have Google Services and therefore users with Huawei phones produced after this date will not have Google Play store. These phones use the Huawei App gallery where the EPPF mobile app is not yet available. Some examples of phone models that do not have Google Services are Huawei P40 and P40 Pro, Mate 40 series, Mate 30 series, Mate Xs and Honor 30 series.
18. By entering this competition, a participant and/or a winner is indicating his/her agreement to be bound by these rules (terms and conditions).
19. By entering this competition, the Eskom Pension and Provident Fund may invite participants to be present when the prize winner is determined or announced, to appear in person in the electronic media and/or the print media, to be interviewed and have their name and photograph published on public platforms by the Eskom Pension and Provident Fund and its authorised agents. Participants or the winner, as the case may be, may decline such an invitation.
20. No remuneration will be paid for use of names and pictures of the winner in the publicity material issued by the Eskom Pension and Provident Fund and its authorised agencies.
21. Any person, who does not win a prize, will have no claim against the Eskom Pension and Provident Fund for any compensation or promotional prize.
22. Entering the competition does not create any obligation on the Eskom Pension and Provident Fund, its agents, employees or members of the Board of Trustees, nor do the participants acquire any rights in law.
23. The interpretation of any rule of this competition is at the Eskom Pension and Provident Fund's sole discretion.
24. The Eskom Pension and Provident Fund will not be held liable for entries not received for any reason whatsoever and will not be responsible for network connectivity or hardware issues experienced while participating in the competition.
25. The Eskom Pension and Provident Fund reserves the right to make any change to the competition rules, including the right to suspend or cancel the competition, which will be notified to participants by publication on the Eskom Pension and Provident Fund's website as soon as possible.
26. The Eskom Pension and Provident Fund will not use any participant's personal information for any purpose other than for the competition (i.e. draw selection, winner notification for prize acceptance and collection, and publication of winner's name and pictures).
27. The Eskom Pension and Provident Fund is not responsible for and accepts no liability for any injury or loss sustained while participating in this competition or

- related to the use of the prize, whether such injury or loss is directly or indirectly attributable to participating in the competition or use of the prize.
28. The Eskom Pension and Provident Fund will not be liable for any defect, manufacturer's or otherwise, whether related to the hardware or software of the prize. By entering the competition, each participant accepts that ownership, including any manufacturer's warranty if applicable, and all risks associated with the prize will immediately transfer to the winner upon acceptance of delivery of the prize by the winner.
  29. The competition, including the interpretation of these rules, will be governed by the laws of the Republic of South Africa. Should there be any contradiction or inconsistency between these rules of the competition and the registered rules of the Eskom Pension and Provident Fund, the registered rules will prevail.
  30. Enquiries pertaining to the competition may be directed to:  
[EPPFCompetition@eppf.co.za](mailto:EPPFCompetition@eppf.co.za)