

Eskom Pension and Provident Fund Claims process

Divorce Claim

1. The Fund is notified of the divorce by the non-member spouse (applicant).
2. The final divorce decree as granted by any court of law is sent to the Fund's Legal team for their opinion on whether the divorce is legally binding on the Fund.
3. Legal department advises on how the divorce benefits should be calculated as stipulated on the final divorce order.
4. The Fund notifies the claimant of the outcome and sends the divorce application form (Form 3B) to the claimant for their completion.
5. The non-member spouse to submit the divorce application form together with an original certified copy of ID, marriage certificate, proof of bank account details and proof of SARS tax reference number.
6. The divorce application form together with the supporting documents are securely uploaded to the EPPF's administration system.
7. The non-member spouse record is created for processing of the divorcer claim.
8. The non-member spouse divorce settlement calculation is done in accordance with the Fund rules.
9. The tax directive is requested from SARS.
10. Member is notified of the divorce claim and the impact on their pension benefit by email or telephone.
11. The nett amount after tax deduction is paid to the claimant bank's account. If the claimant opted for their benefit to be transferred to an external fund, payment is made directly to the Fund and provide the Fund with poof of payment.
12. The non-member spouse payment letter and tax certificates is posted to the address provided.

