

## **Eskom Pension and Provident Fund Claims process**

### **Death of a Deferred member.**

1. The Fund gets notified of the death by a family member.
2. The applicant needs to complete a death application form and provide the deceased's tax number.
3. The Fund uploads the application form and documents are securely loaded onto the EPPF's administration system.
4. The member's death lumpsum benefit is calculated and sent to SARS to confirm the tax deductible.
5. Once the tax is finalised the calculated death lump sum is referred to the Fund Social workers to perform the Section 37 C of the Pension Fund's Act dependency investigation.
6. The Benefits Committee puts together a recommendation regarding the distribution of the lump sum death benefit for the Trustees to review and sign.

*NB – the law allows this process to take place for about 12 months to ensure a proper investigation is done to identify beneficiaries.*

