

Eskom Pension and Provident Fund Claims process

Death In-Service

1. The Fund is notified of the death by the employer.
2. The employer provides the Fund with the completed death application form. This form provides the details of the spouse and eligible children, if applicable.
3. The employer provides the Fund with the relevant supporting documents as indicated on the application form along with any additional information as required from time-to-time.
4. The Fund uploads the application form and supporting documents securely onto the EPPF's administration system.
5. The final pension value is calculated in accordance with the rules of the Fund.
6. The lumpsum benefit is sent to SARS to confirm the tax deductible.
7. The monthly pension values along with any deductions as indicated on the application are loaded.
8. The arrear monthly pension is paid. Thereafter, the pension is run by means of the EPPF's payroll system on a monthly basis.
9. A payment letter is sent to the beneficiary(ies) providing them with the details of their monthly pension.
10. A monthly payslip is provided to each recipient of a pension.
11. The calculated death lump sum is referred to the Fund's Social Workers to conduct the Section 37C of the Pension Fund 's Act dependency investigation.
12. The Benefits Committee puts together a recommendation regarding the distribution of the lump sum Death Benefit for the Trustees to review and sign.

NB – the law allows this process to take up to 12 months to ensure that a proper investigation is done to identify beneficiaries.

